



[www.miatravelinsurance.co.uk](http://www.miatravelinsurance.co.uk)

**Medical Information Anywhere**

[www.miaonline.co.uk](http://www.miaonline.co.uk)

**MIA** stands for **M**edical **I**nformation **A**newhere and is a web based membership scheme, which allows the member to store, access **and edit** their medical, contact and personal information at any time from anywhere in the world.

In addition it provides a free 24/7 assistance service who in an emergency can be contacted by the treating facility from the information contained on the **ID Card** given to each membership, which gives the telephone number of the **MIA** Emergency Assistance and the members membership number. After checks, life saving information stored by the member can be released, including contact numbers for Consultants and family.



## Information captured on MIA



**Emergency** - Including allergies, where blood products are stored, organ donor details etc.



**Personal** - Including identifying marks, languages spoken, Travel insurance details etc.



**Emergency Contacts** - Allows the member to capture next of kin contact details in case of emergency but also allows capture of Power of Attorney details etc.



**Medication** - Lists all medication taken, not only currently but previously and allows the input of over the counter medication. It also allows the member to place a note concerning adverse effects they may have encountered.



**Medical History** - Includes details of all pertinent illnesses including GP details and consultant's details.



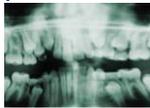
**Family History** - The capture of the medical history of your family provides the physician with an invaluable diagnostic tool and having it readily available avoids the stress should it prove necessary to provide it.



**Vaccinations** - This not only allows the member to record their vaccinations, it will remind them for boosters etc. Invaluable for families with young children or even for the pet lovers with new puppies!



**Optical** - This section not only allows you to capture your prescription details but explains all about the eye, giving diagrams, 20/20 vision and long and short sightedness. In the event of a loss, the member can either allow the optician to have access to their membership, or simply print off a copy to obtain a replacement pair avoiding the cost of an examination.



**Dental** - This allows the member to capture information about every tooth and the treatment received or to be received. Again in the spirit of providing our members with the ability to have knowledge and take control, there are diagrams explaining all about the tooth. In tragic emergency situations, this information can be used as an identification tool.



**Prosthesis** - This can be used to enter details including consultant contact details of anything from a false tooth to breast implant, false leg to pacemaker. Having all the information to hand could help avoid unnecessary invasive surgery when the member is away from their usual healthcare network.



**Personal Documents** - Members can capture such things as passport details (it also has a direct link into the lost passport department of the UK passport office), Driving licence details, car breakdown details and card protection plans etc.



**Notes** - This is purely for the members use and they can use it as they please. Capturing daily symptoms, following diets, copying names and addresses for postcards, capturing credit card numbers and the associated lost/stolen telephone number, copying a speech or other business information. In fact it can be used for anything, it is like having a notebook that you don't have to remember to bring or worry about losing.



## Information & Advice given on MIA



**Country profile** – Provides pertinent information for every country in the world including languages spoken, currency, religion and other interesting information. Vaccinations, information regarding the malarial requirements for every country in the world and up to date information on reciprocal agreements.



**News & Events** – Interesting news items



**Travel Advice** – Including what not to forget to take with you, Travel Insurance explanations (Gives members an in depth understanding of Travel insurance), how to obtain your medical records and Travel First Aid advice. (A no nonsense list of suggestions for making up a Travel First Aid kit and why you would need each item.)



**Links** - Useful links including, Foreign Office, BBC Weather, Travel Health advice, Generic medicine identities, time zone conversions, UK Transplant service, USA Dept of State, NHS Direct, currency converter, UK Passport Office etc.



**Account Admin** - This allows you to change your password at any time, renew your membership etc.



The usefulness of the Membership will be dependent upon the information you enter on to it. Carrying your ID card will ensure that whether you are away from your country of residence or simply shopping, emergency services can be told about your medical history, medication, allergies, next of kin/GP/Consultant contact details etc. so that swift and appropriate treatment can be provided.

Unlike some similar products, you are in control, it is after all your Membership. This means that it is you who makes the changes or updates the information and as such it is not open to the interpretation of the call centre. You are also not restricted to how often you can access it or change it.

We have had many family members who have loved ones with Alzheimer's or Dementia ensure that their **MIA** card is carried on them so that should they wander, contact with **MIA Assist** will allow contact information to be passed onto enable them to be reunited.

Others use them for elderly parents with long medical histories to record GP/Consultant details and medications so that when visiting other family members there are no concerns about what they would do if they became ill.

Some companies use the membership as an occupational health tool for staff coming back from long term sickness or injury. It allows the necessary flow of information without the time constraints of constant meetings and in addition allows the staff member to distance themselves from the emotional impact that their situation brings to them. All that is required is for the staff member to provide their **username** and **password**.

Please feel free to take a look at the **Dummy Membership** set up for some Macmillan Nurses by going to the website [www.miaonline.co.uk](http://www.miaonline.co.uk) and clicking on the **Members login**, at the bottom left hand side of the page. Use **macmillan** as both the **username** and **password**.

If you require any further information, then please do not hesitate to contact us.

**A MIA membership can be purchased separately, however, is provided free of charge with each Travel Insurance purchased.**

**MIA Online Ltd**

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